

## **I310. Eden Park Precinct**

### **I310.1. Precinct description**

The Eden Park Precinct provides specific planning controls for the use, development and redevelopment of Eden Park. Eden Park was established as the home of Auckland Cricket in 1910, with Auckland Rugby joining in 1925. Eden Park is a multi-purpose stadium and is one of New Zealand's premier sports facilities.

The zoning of the land within the Eden Park Precinct is Special Purpose - Major Recreation Facility Zone. Refer to the planning maps for the location and extent of the precinct.

### **I310.2. Objectives**

- (1) Eden Park is protected as a regionally, nationally and internationally important venue for all of the following primary activities:
  - (a) organised sports and recreation;
  - (b) informal recreation; and
  - (c) day time non-sporting events.
- (2) A range of activities compatible with, or accessory to, the primary activities are enabled.
- (3) The adverse effects of the operation of Eden Park are avoided, remedied or mitigated as far as is practicable recognising that the primary activities will by virtue of their nature, character, scale and intensity, generate adverse effects on surrounding land uses which are not able to be fully internalised.

The overlay, Auckland-wide and zone objectives apply in this precinct in addition to those specified above.

### **I310.3. Policies**

- (1) Enable the safe and efficient operation of Eden Park for its primary activities.
- (2) Protect the primary activities of Eden Park from the reverse sensitivity effects of adjacent development.
- (3) Enable a range of accessory and compatible activities where they achieve all of the following:
  - (a) avoid, remedy or mitigate adverse effects; and
  - (b) are of a character and scale which will not displace the primary activities.
- (4) Manage the adverse effects of the operation of Eden Park, having regard to the amenity of surrounding properties.

- (5) Recognise that Eden Park's primary activities may generate adverse effects that are not able to be fully internalised and may need to be further mitigated by limiting or controlling their scheduling, duration and frequency.

The overlay, Auckland-wide and zone policies apply in this precinct in addition to those specified above.

#### I310.4. Activity table

The provisions in any relevant overlays and Auckland-wide apply in this precinct unless otherwise specified below.

- (1) E24 Lighting;
- (2) E25 Noise and vibration (noise provisions only); and
- (3) E40 Temporary activities.

Table I310.4.1 Activity table specifies the activity status of land use and development activities in the Eden Park Precinct pursuant to section 9(3) of the Resource Management Act 1991.

Note 1:

For the purposes of this precinct the following applies:

- day time activities are those undertaken between 30 minutes before sunrise and 30 minutes before sunset on the same day. For clarity, any activity that continues longer than 30 minutes before sunset is defined as a night time activity.
- night time activities are those undertaken between 30 minutes before sunset on one day and 30 minutes before sunrise on the following day. For clarity, any activity that continues longer than 30 minutes before sunrise remains defined as a night time activity.

**Table I310.4.1: Activity table**

	Activity	Activity status
Use		
Primary activities		
(A1)	Organised sports and recreation undertaken during the day time	P
(A2)	Informal sports and recreation undertaken during the day time	P
(A3)	Non-sporting events undertaken during the day time	P
(A4)	Organised sports and recreation undertaken during the night time	C
(A5)	Any primary activity not meeting Standard I310.6.4 but meeting all other standards unless otherwise specified.	C

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Accessory activities		
(A6)	Accessory activities	P
(A7)	Any accessory activity not meeting Standard I310.6.4 but meeting all other standards	C
Compatible activities		
(A8)	Functions, gatherings, conferences and meetings	P
(A9)	Sports, recreation and community activities	P
(A10)	Filming activities	P
(A11)	Professional fireworks displays meeting Standard I310.6.13	P
(A12)	Professional fireworks displays not meeting Standard I310.6.13	RD
(A13)	Helicopter flights meeting Standard I310.6.14	P
(A14)	Helicopter flights not meeting Standard I310.6.14	RD
(A15)	Up to 6 concerts in any 12 month period	D
(A16)	More than 6 concerts in any 12 month period	NC
(A17)	Any compatible activity not meeting Standard I310.6.4 but meeting all other standards	C
Development		
(A18)	New buildings, external building alterations or additions to a building for a primary, compatible, or accessory activity up to 15m in height (excluding grandstands and spectator viewing structures)	P
(A19)	New buildings, external building alterations or additions to a building for a primary, compatible, or accessory activity greater than 15m in height (excluding grandstands and spectator viewing structures)	RD
(A20)	Grandstands and spectator viewing structures up to 35m in height	P
(A21)	Grandstands and spectator viewing structures exceeding 35m in height	RD
(A22)	Light towers and associated fittings up to and greater than 15m in height	P
(A23)	New buildings, building alterations or additions to a building for a primary, compatible, or accessory activity not meeting Standard I310.6.7	RD
(A24)	Demolition of buildings	P
(A25)	Temporary buildings and structures	P
(A26)	Workers' accommodation	P

**I310.5. Notification**

- (1) An application for resource consent for a controlled activity listed in Table I310.4.1 Activity table above will be considered without public or limited notification or the need to obtain written approval from affected parties unless the Council decides that special circumstances exist under section 95A(4) of the Resource Management Act 1991.
- (2) Any application for resource consent for an activity listed in Table I310.4.1 Activity table and which is not listed in I310.5(1) will be subject to the normal tests for notification under the relevant sections of the Resource Management Act 1991.
- (3) When deciding who is an affected person in relation to any activity for the purposes of section 95E of the Resource Management Act 1991 the Council will give specific consideration to those persons listed in Rule C1.13(4).

**I310.6. Standards**

The overlay and Auckland-wide standards apply in this precinct, unless otherwise specified below. The following standards do not apply:

- (1) E27 Transport – Standard E27.6.1 Trip generation; and
- (1) E27 Transport – Standard E27.6.2 Number of parking and loading spaces.

All permitted, controlled or restricted discretionary activities listed in Table I310.4.1 Activity table must comply with the following activity standards unless otherwise stated.

**I310.6.1. Noise**

- (1) The noise (rating) level from any activity as measured within the boundary of any site in a residential zoned property (not owned by the Eden Park Trust) must not be greater than the noise limits in Table I310.6.1.1 Noise standards.

**Table I310.6.1.1: Noise standards**

Time, day, duration and frequency	Noise limit
All days between 8:00am and 10:30pm	55dB L <sub>A10</sub> (13hr) 60dB L <sub>A10</sub> (10min) 85dB L <sub>Amax</sub>
At all other times	40dB L <sub>A10</sub> and 75dB L <sub>Amax</sub>

- (2) Noise limits must be measured in accordance with NZS 6801:2008 Acoustics – Measurement of Environmental Sound and assessed in accordance with NZS 6802:2008 Acoustics – Environmental Noise.
- (3) For noise events an adjustment must not be applied to amplified music or amplified voice sounds containing special audible characteristics (with respect to section 6.3 of NZS6802:2008) but other sources of sound may have an adjustment applied if necessary in accordance with the same section.

- (4) The prescribed time frames for the purpose of assessment according to NZS6802:2008 must be the timeframe for which any particular noise limit applies.
- (5) Crowd noise is to be excluded from any assessment of compliance with these limits.
- (6) Where  $L_{Aeq (10min)}$  is specified, no 10 minute measurement sample can exceed the stated limit.
- (7) A computer based measurement system (including electronic limiter) attached to the sound system output must be used as the preferred method of measurement for sound system noise except for any 75 dB noise events.
- (8) Professional fireworks displays and helicopter flights are excluded from this standard.

### **I310.6.2. Lighting**

- (1) Lighting limits must be measured and assessed in accordance with Standard AS 4282-1997 (Control of the Obtrusive Effects of Outdoor Lighting). In the event of any conflict between these documents and the lighting standards set out below, the below standards will prevail.
- (2) Any calculation must be based on a maintenance factor of 1.0 (i.e. no depreciation).
- (3) Where measurements of any illuminance above background levels from the use of artificial lighting cannot be made because the owner will not turn off artificial lighting, measurements may be made in areas of a similar nature that are not affected by the artificial light. The result of these measures may be used for determining the effect of the artificial light.
- (4) For the purposes of Standard I310.6.2, the curfew and pre-curfew times are as stated in Table I310.6.2.1 Pre-curfew and curfew times.

**Table I310.6.2.1: Pre-curfew and curfew times**

	Times
Pre-curfew	7.00am – 11.00pm
Curfew	11.00pm – 7.00am

- (5) The following standards apply to the playing field floodlights, in addition to the standards listed above:
  - (a) The playing field floodlights may be used for up to four hours in the 48 hour period prior to their use for a night time sporting event, provided the playing field floodlights are fully turned off by 10.00pm.
  - (b) The playing field floodlights may be switched on for maintenance purposes up to a maximum of six nights every two years. This must be

for a maximum of two hours after sunset and they must be switched off by 10.00pm.

- (c) The playing field floodlights may be used for training purposes up to two nights per week provided they are turned off by 10.00pm.
  - (d) The playing field floodlights must be switched to an average level no higher than 300 lux on the field, no later than 15 minutes after the finish of play, and must be turned off no later than 30 minutes after the finish of play.
  - (e) Where an incident occurs that emergency services agencies consider could potentially jeopardise public safety and the emergency services request that the lights remain energised, the lights may remain energised until the emergency services agencies consider it safe to de-energise.
- (6) The added illuminance at sites other than those owned by the Eden Park Trust from artificial lighting within the precinct must not be greater than either of the following:
- (a) the limits in Table I310.6.2.2 Horizontal and vertical illuminance at a boundary when measured or calculated at the boundary of any residentially zoned site. The illuminance limit will apply horizontally and vertically at any point on the boundary and at any height; or

**Table I310.6.2.2: Horizontal and vertical illuminance at a boundary**

	Illuminance limit
Pre-curfew	100 lux (above the background level)
Curfew	10 lux (above the background level)

- (b) a pre-curfew vertical illuminance limit of 25 lux, and curfew limit of 10 lux, when measured or calculated at the windows of habitable rooms of a lawfully established dwelling within a residential zone.
- (7) Outdoor artificial lighting operating on any site between sunset and sunrise must not exceed a threshold increment limit of 20 per cent (based on an adaption luminance of 10cd/m<sup>2</sup>) on any public road, calculated within each traffic lane in the direction of travel.
- (8) If the playing field floodlighting is added to or modified in any way, the Glare Rating (GR) must be calculated at the windows facing the stadium of all residential dwellings located adjacent to the site and not owned by the Eden Park Trust, and must not exceed 35.
- (9) Any artificial lighting must be selected, located, aimed, adjusted and/or screened to ensure that glare resulting from the lighting does not exceed the

applicable limits for pre-curfew times in Table I310.6.2.3 Pre-curfew luminous intensity and 1,000 candelas for curfew times. This must be measured or calculated at the windows of habitable rooms of a lawfully established dwelling within a residential zone or at the boundary of any residentially zoned site where a dwelling does not yet exist.

**Table I310.6.2.3: Pre-curfew luminous intensity**

	Pre-curfew luminous intensity limit
Standard	7,500 cd
Special lighting events	70,000 cd

- (10) Feature lighting may be used to illuminate the exterior of the stadium provided that this occurs on no more than 25 occasions during a 12 month period and is de-energised by 10.30pm. Feature lighting may be dynamic in nature (e.g. moving, colour changing, etc.), but not strobe lights or similar effects which are directly visible from outside the site.
- (11) The average surface luminance for an intentionally artificially lit building façade must not exceed 25cd/m<sup>2</sup> or a maximum of 50cd/m<sup>2</sup>. The values may be determined by calculation or measurement in accordance with CIE 150:2003 (Guide on the limitation of the effects of obtrusive light from outdoor lighting installations) – International Commission on Illumination
- (12) Professional fireworks displays are excluded from this standard.

**I310.6.3. Special lighting events**

- (1) The total number of special lighting events in any 12 month period must not exceed 25 events.
- (2) For the purpose of this standard, a special lighting event exceeds the standard lighting limits but does not exceed the special lighting event limits listed in Table I310.6.2.3 Pre-curfew luminous intensity.

**I310.6.4. Traffic management**

Activities must meet at least one of the following traffic management standards:

- (1) The activity and management of associated transport and traffic effects is undertaken in accordance with a Transport and Traffic Management Plan authorised by Auckland Transport.
- (2) Organised sports and recreation activities which generates a crowd of less than 5,000 people and does not require the closure of a public road; or
- (3) Any other activity undertaken at night time which generates a crowd of less than 2,000 people and does not require the closure of a public road.

### **I310.6.5. Parking**

- (1) Parking for a minimum of 310 cars must be retained within the precinct unless an authorised Transport and Traffic Management Plan is in effect.

### **I310.6.6. Screening**

- (1) Any outdoor storage or rubbish collection areas that are visible from a residential zone or an open space zone must be screened from those areas

### **I310.6.7. Interface control areas**

- (1) New buildings, external building alterations or additions to a building for a primary, compatible, or accessory activity must be located outside the Interface Control Area (ICA) illustrated on the precinct plan. Temporary buildings are excluded from this standard.

### **I310.6.8. Height in relation to boundary**

- (1) Where the Eden Park Precinct directly adjoins another zone, the height in relation to boundary standard that applies within the adjoining zone also applies to the adjoining Eden Park Precinct boundary.
- (2) Where the Eden Park Precinct directly adjoins a road or a zone with no height in relation to boundary standard, buildings must not project beyond a 45 degree recession plane measured from a point 8.5 metres vertically above ground level on the road or zone boundary.
- (3) Temporary buildings, light towers and associated fittings are excluded from this standard.

### **I310.6.9. Yards**

- (1) All buildings must be setback from the front boundary by the minimum distances set out in Table I310.6.9.1 Front yard requirements.

**Table I310.6.9.1 Front yard requirements**

Street frontage	Front yard
Sandringham Road	3m
Walters Road	10m
Cricket Avenue	2m
Reimers Avenue	10m

### **I310.6.10. Primary activities undertaken during the day time**

- (1) Day time primary activities must not be undertaken on the Number 1 field (main ground) within the same 24 hour period as night time primary activities. This standard does not apply to organised sport and recreation activities



which are accessory to another organised sport and recreation event such as 'curtain raisers'.

- (2) The number of non-sporting activities held on the Number 1 field within any 12 month period must not exceed the number listed in Table I310.6.10.1 Number of non-sporting activities.

**Table I310.6.10.1 Number of non-sporting activities**

Number of occurrences	Crowd capacity
Unlimited	Up to 2,000
No more than 30	2,001 to 10,000
No more than 20	10,001 to 25,000
No more than 6	25,001 to 50,000

**I310.6.11. Organised sports and recreation activities undertaken at night time on the Number 1 field**

These activities must meet all of the following standards:

- (1) There must be no more than 25 activities within any 12 month period;
- (2) There must be no more than one day/night cricket test match within any 12 month period;
- (3) If scheduled between Monday and Friday (inclusive), these activities (excluding day/night cricket test matches) must commence after 7:30pm and be scheduled to finish no later than 9:30pm. Activities on public holidays are excluded from these time limits;
- (4) Day/night cricket test matches must be scheduled to finish no later than 10.00pm;
- (5) These activities must not be undertaken on a Sunday;
- (6) These activities must not exceed four occurrences within any 35 day period; and
- (7) The crowd attending any of these activities must not exceed 50,000 persons.
- (8) For the purpose of these standards, a day/night cricket test match of up to five days in duration is to be counted as one activity.

**I310.6.12. Functions, gatherings, conferences and meetings**

- (1) The crowd numbers within the precinct's function facilities must not exceed 2,000 people.
- (2) This activity must not be undertaken at the same time as any primary activity or sports, recreation and community activity that has a cumulative capacity greater than 10,000 people.

**I310.6.13. Professional fireworks displays**

- (1) Displays are limited to three in any 12 month period.
- (2) Displays must not exceed 15 minutes in duration.
- (3) Displays must be finished by 10:30pm.
- (4) Fireworks must be discharged at least 120 metres from any residential zone.
- (5) Displays must comply with 140dB  $L_{zpeak}$  at any point in the audience area and within the boundary of any activity sensitive to noise.

**I310.6.14. Helicopter flights**

- (1) There must be no more than 30 helicopter movements in any 12 month period and 10 on any day (where an arriving flight and a departing flight comprises two movements).
- (2) Landing and departures must take place at least 100 metres from any neighbouring site.

**I310.6.15. Temporary buildings and structures**

- (1) Temporary buildings must be erected for a continuous period of no greater than 90 days, excluding set up and dismantling time.

**I310.7. Assessment – controlled activities**

**I310.7.1. Matters of control**

The Council will consider the relevant assessment criteria below for controlled activities, in addition to the assessment criteria specified for the relevant controlled activities in the overlay or Auckland-wide provisions:

- (1) organised sports and recreation undertaken during the night time:
  - (a) the effects of the proposed activity on the safety and efficiency of the transport network.
  - (b) the effectiveness of any community liaison.
  - (c) effects associated with any event management plan.
- (2) any primary, accessory or complimentary activity not meeting Standard I310.6.4 Traffic management but meeting all other standards:
  - (a) the effects of the proposed activity on the safety and efficiency of the transport network.

**I310.7.2. Assessment criteria**

The Council will consider the relevant assessment criteria below for controlled activities, in addition to the assessment criteria specified for the relevant activities in the overlay and Auckland-wide provisions:

- (1) effects on the safety and efficiency of the transport network:

- (a) the extent to which there are likely to be adverse effects on the safe and efficient operation of the transport network and pedestrian movements;
  - (b) the extent to which entry and exit points to the precinct will be managed to suitably accommodate traffic and pedestrian movements;
  - (c) the extent to which any proposed mitigation measures will address adverse traffic and parking effects. Such measures may include travel planning, providing alternatives to private vehicle trips and the preparation and implementation of a Transport and Traffic Management Plan (prepared by a suitably qualified and experienced person);
  - (d) the extent to which consultation has been undertaken with representatives of any relevant transport agencies; and
  - (e) the extent to which bus parking is to be provided to reduce traffic flows within the surrounding residential area.
- (2) the effectiveness of any community liaison:
- (a) the extent to which ongoing community liaison has adequately addressed the immediate concerns of the community surrounding Eden Park.
  - (b) the extent to which provision is made for adequate notice of night time events to be provided to the community; and
  - (c) the extent to which review and monitoring protocols are developed and will be implemented to ensure that any community consultation and communication plan can be updated to address matters arising through public feedback and monitoring.
- (3) effects associated with event management:
- (a) the extent to which pre-event procedures and procedures on the day of an event, including the management requirements in respect of the event and communications planning, are developed and will be implemented.
  - (b) the extent to which methods of ensuring the co-ordination and briefing of relevant agencies involved in managing events within the Eden Park Precinct are developed and will be implemented.
  - (c) the extent to which security measures are to be provided both within and outside the precinct to ensure the safe and efficient operation of the event and the minimisation of adverse effects on the surrounding environment.
  - (d) the extent to which provision is made to ensure littering and antisocial behaviour in public places following organised sports and recreation activities is avoided, remedied or mitigated.

### **I310.8. Assessment – restricted discretionary activities**

#### **I310.8.1. Matters of discretion**

The Council will restrict its discretion to the following matters when assessing a restricted discretionary activity resource consent application, in addition to the matters specified for the relevant activities in the overlay or Auckland-wide provisions:

- (1) any activity that does not comply with noise and/or lighting standards:
  - (a) the effects of non-compliance with a noise and/or lighting standard on the amenity values of surrounding properties and safety of transport networks.
- (2) any activity that does not comply with the permitted helicopter flight standard:
  - (a) the effects of non-compliance with the permitted helicopter flight standards on the amenity of surrounding properties.
- (3) any activity that does not comply with the permitted professional fireworks display standard:
  - (a) the effects of non-compliance with the permitted fireworks display standard on the amenity of surrounding properties.
- (4) any new buildings, external building alterations or additions to a building for a primary, compatible, or accessory activity greater than 15 metres in height and/or which does not comply with height in relation to boundary standards:
  - (a) the visual effects of the additional bulk and scale of buildings on the amenity of private properties, streets and public open spaces.
- (5) grandstands and spectator viewing structures exceeding 35 metres in height:
  - (a) the visual effects of the additional bulk and scale of buildings on the amenity of private properties, streets and public open spaces.
- (6) any new buildings, external building alterations or additions to a building for a primary, compatible, or accessory activity not meeting Standard I310.6.7 Interface control areas, and/or yard standards:
  - (a) the visual effects of the building design and external appearance on the amenity of private properties, streets and public open spaces.
- (7) any activity that does not comply with screening standards:
  - (a) the visual effects of rubbish and storage areas on residential and open space zoned sites.

#### **I310.8.2. Assessment criteria**

The Council will consider the relevant assessment criteria below for restricted discretionary activities, in addition to the assessment criteria specified for the relevant activities in the overlay and Auckland-wide provisions:

- (1) the effects of non-compliance with a noise and/or lighting standard on the amenity values of surrounding properties and safety of transport networks:
  - (a) whether the effects of the activity will give rise to noise effects that are unreasonable, having regard to all of the following:
    - (i) the cumulative noise effects of other activities which are permitted on the site;
    - (ii) the cumulative effect of numerous infringements of the noise standards; and
    - (iii) the degree of non-compliance.
  - (b) whether people likely to be affected by the exceedance of noise standards will be given reasonable notice of the likely effects of the infringement including start time and end time;
  - (c) the extent to which duration and hours of operation are managed to minimise the effects of the infringement having regard to the operational requirements and reason for the infringement;
  - (d) the extent to which any artificial lighting will create a traffic safety issue;
  - (e) whether the number, placement, design, height, colour, orientation and screening of light fittings and light support structures minimise light spill, glare, and loss of night time viewing;
  - (f) the extent to which the amount of light falling into habitable rooms during the hours of darkness is minimised to control effects on indoor amenity and sleep disturbance;
  - (g) whether the artificial lighting is necessary, suitable and adequately protects the amenity of the surrounding environment; and
  - (h) the extent to which additional special events adversely affect the amenity of surrounding properties having regard to all of the following:
    - (i) the sensitivity of the surrounding environment;
    - (ii) the cumulative effect of numerous infringements of the special event standards;
    - (iii) the additional number of special events; and
    - (iv) whether there is an operational need for the exceedance.
- (2) the effects of non-compliance with the permitted helicopter flight and/or fireworks display standard on the amenity of surrounding properties:
  - (a) the extent to which the additional activities adversely affect the amenity of the surrounding properties, having regard to all of the following:

- (i) the sensitivity of the surrounding environment;
  - (ii) the cumulative effect of numerous infringements of this standard;
  - (iii) the additional number of activities; and
  - (iv) whether there is an operational need for the exceedance.
- (3) the visual effects of the additional bulk and scale of buildings on the amenity of private properties, streets and public open spaces:
- (a) the extent to which the height, location and design of the building allow reasonable sunlight and daylight access to:
    - (i) streets and public open spaces; and
    - (ii) adjoining sites, particularly those in residential zones.
  - (b) the extent to which the building avoids, remedies or mitigates any potential loss of privacy for surrounding properties (particularly those in residential zones);
  - (c) whether there is an operational, technical or locational need to exceed height and/or height in relation to boundary standard/s; and
  - (d) the extent to which adverse effects of the visual dominance of the building on the surrounding area (including roads) are avoided, remedied or mitigated having regard to the amenity and character of the surrounding area and the functional and operational needs of the facility.
- (4) the visual effects of the building design and external appearance on the amenity of private properties, streets and public open spaces:
- (a) the extent to which the building design and external appearance avoids, remedies or mitigates adverse effects on the surrounding area having regard to all of the following:
    - (i) the amenity values and character of the surrounding area;
    - (ii) the functional and operational requirements of the precinct;
    - (iii) whether crime prevention through environmental design (CPTED) principles have been integrated into external building and layout design;
    - (iv) whether long unrelieved frontages and excessive bulk and scale when viewed from the public realm and residential zones have been avoided;
    - (v) whether mechanical and electrical equipment has been integrated into the building design as far as is practicable;
    - (vi) whether quality, durable, fit for purpose and easily maintained materials have been used for building design and construction; and,

- (vii) whether landscape design is utilised to enhance the visual appearance of the development, including around parking areas and service areas.
- (5) the visual effects of rubbish and storage areas on residential and open space zoned sites:
  - (a) the extent to which screening is practicable; and
  - (b) the extent to which distance and topographical matters mitigate likely adverse visual effects.

### **I310.9. Special information requirements**

A Community Consultation and Communication Management Plan (CCCMP) and Events Management Plan (EMP) must be prepared and provided to the Council with any resource consent application for organised sport and recreation activities undertaken at during the night time.

#### **I310.9.1. Community consultation and communication plan**

- (1) The Community Consultation and Communication Management Plan must include the following information in addition to any other matters relevant to the matters of control:
  - (a) details of the community communication and consultation liaison officer. The community liaison officer must be identified as being the main and accessible point of contact. The community liaison officer's contact details must be listed on the Eden Park and Auckland Council websites;
  - (b) details of the membership of the Community Liaison Group (CLG);
  - (c) details of how all of the following have been invited to participate within the Community Liaison Group:
    - (i) representatives of recognised local community organisations active in the Eden Park community;
    - (ii) the Eden Park Neighbours Association Incorporated;
    - (iii) the Eden Park Residents Association Incorporated;
    - (iv) mainstreet business associations from Kingsland and Valley Road;
    - (v) Council and relevant Council Controlled Organisations; and
    - (vi) the New Zealand Police.
  - (d) details of the responses to the request to participate within the Community Liaison Group;
  - (e) details of how the applicant will provide all of the following to the Community Liaison Group:
    - (i) regular updates on scheduling of primary activities;

- (ii) opportunities for feedback and input with regards to the effectiveness of methods to avoid, remedy or mitigate adverse effects associated with the activity;
- (iii) details of how the applicant will respond to queries and complaints including all of the following matters:
  - who is responsible for responding;
  - how responses will be provided; and
  - the timeframes that the responses will be provided within; and
- (iv) details of consultation undertaken and responses and feedback received. Where responses and feedback are provided, the applicant must set out how feedback and responses have been addressed, and if not incorporated into the Community Consultation and Communication Management Plan, the reasons why;
- (f) details of methods for informing each household within the vicinity of Eden Park, the Community Liaison Group, other stakeholders and affected parties of forthcoming activities and related arrangements (including the use of fireworks) not less than four times per 12 month period;
- (g) details of the Eden Park “hotline”. The Eden Park hotline must be maintained and advertised for the purposes of enabling the local community, stakeholders and the Community Liaison Group to contact the appropriate authorities or gain assistance. The hotline must be operated for two hours prior to any event or function being held within Eden Park and must continue to operate until midday (12:00pm) the following day after any event; and
- (h) details of the complaints protocol. The complaints protocol must include methods for responding to and managing complaints arising from the actions of spectators, including methods for liaising with and assisting the New Zealand Police in devising and implementing an appropriate protocol to ensure as far as practicable, that spectators do not engage in anti-social behaviour in the vicinity of Eden Park.

#### **I310.9.2. Events management plan**

- (1) The Events Management Plan must include the following information in addition to any other matters relevant to the matters of control:
  - (a) details of methods for ensuring the removal of litter from streets within the vicinity of Eden Park.
  - (b) details of methods and procedures for preventing the consumption of alcohol in public places and areas outside of the Eden Park precinct.
  - (c) details of pre-event procedures including:



- (i) methods for ensuring the appropriate coordination of all agencies involved in managing events including:
- New Zealand Police;
  - security companies (in the precinct and street security patrol);
  - Auckland Transport;
  - bus services;
  - St Johns;
  - fire Service;
  - taxi operators;
  - tow truck operators; and
  - media.
- (d) methods for ensuring that security arrangements for both inside and outside of the precinct are undertaken in a safe and efficient manner; and
- (e) details of the post event procedures including methods for ensuring that patrons depart the precinct in a safe, efficient and orderly manner.

**I310.10. Precinct plans**

I310.10.1. Eden Park: Precinct plan 1

